



revitalise

ASSET GRADING DOCUMENT

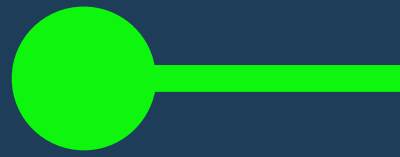


HOW WE GRADE OUR TECHNOLOGY ASSETS

A brief outline

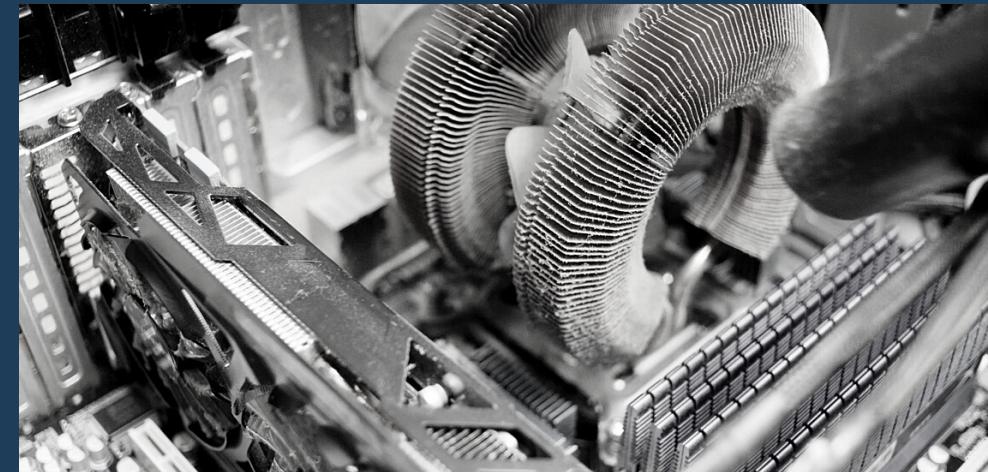
Our testing process
Grading tiers explained
Post sale after-care

OUR TESTING PROCESS



DATA ERASURE

Regardless of where our technology assets have come from, every data bearing device is erased using DoD 5220.22-M standards.



REFURBISHMENT

Our engineers thoroughly test and clean every component of the system. Replacing parts where necessary and ensuring a perfectly working system.



GRADING

Once the system has undergone functionality tests, the system is then graded based on its condition. The grades range from A to D.



Key testing components

- Screen (including touch, hazing, burn & pixel lines)
- RAM Memory
- Bluetooth connectivity
- Wi-Fi Network connectivity and coverage
- Speaker output
- Microphone input
- All connection ports, HDMI, VGA, USB etc
- Web Cam
- Keyboard
- Display Backlight
- Battery
- Hibernation Sensors
- CD/DVD drives
- Decorative lighting
- Peripheral buttons (power, volume buttons etc.)
- Mouse including multi gesture & buttons
- HDD (fully scanned for bad sectors etc)
- Chargers are tested for correct Amp-age & Voltage
- Graphic Cards
- HDMI ports



GRADING TIERS

A

A GRADE

As new condition laptop. Excellent cosmetic condition with very slight signs of use. Perfectly working system.

B

B GRADE

Good condition with minor wear from previous use. Clean screen free from any blemishes. Perfectly working system.

C

C GRADE

Moderate signs of wear from previous use. May contain scratches and minor scuffs. Perfectly working system.

D

D GRADE

Faulty system with broken or missing components. The system may not switch on or function correctly.





POST SALES AFTER-CARE



CUSTOMER SATISFACTION

If you are unhappy with your system in any way, please get in touch and our team will prioritise your enquiry to ensure your problem is resolved as soon as possible.



WARRANTY & RETURNS

Typically we offer a 30 day RTB warranty. Should you not be entirely happy with your purchase, then you may return it to us for a full refund.



SIGN UP TO OUR MAIL LIST

By signing up to our mail list you will receive a secure email containing our latest product offers.

Get in Touch

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